

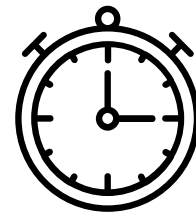
How To Prepare For Stem Firmware Update 2.0

We are excited to announce the availability of our all-new firmware update coming this month! The release of the Stem 2.0 update will introduce new product features, enhanced encryption protocols, and so much more into the ecosystem. With these added capabilities, you can further customize your conferencing experience and speak freely with Stem. To help you prepare for Stem 2.0 we've put together some tips for a seamless upgrade experience.



Set Some Time Aside

Since the Stem 2.0 update is jam-packed with so many new features you'll want to set aside some time to update your rooms when they are not in use. When this update begins, you can expect it to take about 8-12 minutes to complete. In the meantime, you can sit back, relax, and enjoy the update!



8 - 12
minutes



Update By Room

If you are manually updating to Stem 2.0, the most efficient process is to update room by room. With this new update, all devices in a room must be operating on Stem 2.0 for them to work as an ecosystem. Again, it is recommended to schedule a time when each room will not be in use and update the entire room at one time.

Disable Automatic Updates

If you want to opt-out of upgrading to Stem 2.0 you will need to disable automatic updates within the Stem ecosystem platform. To do so, access the ecosystem platform, go to settings and scroll down to Firmware Updates and unselect the box that says Enable automatic updates. Make sure to click apply settings once you're all done!

